

Delta Dental of Illinois' Web Capabilities

www.deltadentalil.com

Delta Dental of Illinois' website includes sections tailored to enrollees, groups, dentists and brokers. In each, there is a "Connection" feature that offers detailed information to users once they register. For enrollees, the Subscriber Connection offers claim status, benefit and eligibility information including maximums and deductibles used to date, and the ability to print ID cards and EOBs, as well as complete a health history statement to qualify for enhanced benefits. For groups, the Employer Connection features online enrollment including additions, deletions and changes, online billing with reporting, eligibility and benefit information, claim status and ad-hoc reporting. The Dentist Connection includes claim and predetermination status, eligibility and benefit information and direct deposit authorization. The Broker Connection has sales information and online quoting for small groups.

Below is a listing of the information enrollees, groups and dental offices can access on our website 24 hours a day, seven days a week.

Enrollees

- Network dentist search
- Eligibility and benefit information
- Claim status
- EOB download/print
- ID card download/print
- Oral health portal
- Oral Health Risk Assessment Tool
- Mouth Matters IL oral health monthly publication
- Frequently Asked Questions (FAQs)
- Claim forms, claims appeal process
- Recent news

Groups

- Network dentist search
- Eligibility administration (inquiry/update)
- Billing
- Ad-hoc reporting
- Claim forms, enrollment forms and other relevant forms
- FAQs
- Recent news
- Claim, eligibility and benefit information (on behalf of enrollee)

Dentists/Dental Offices

- Patient eligibility
- Patient benefits
- Claim and predetermination status
- Electronic claims
- Electronic radiographs
- Direct deposit authorization
- Claim forms and other relevant forms
- FAQs
- Recent news

Our website is available in Spanish and Polish. Enrollees can also find dentist listings and claim information through our interactive voice response system at 800-323-1743, 24 hours a day, seven days a week.